



Callbutton Deployment XML Services

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Callbutton client → Callbutton server

```
<?xml version="1.0" encoding="ISO-8859-1"?>
<numberRequest>
  <tollFreeNumber></tollFreeNumber>
</numberRequest>
```

NOTES:

- Post above xml to <http://xxx.xxx.xxx.xxx/requestTFN.jsp>
- Only one phone number <tollFreeNumber> can be processed per post.
- All requested numbers will be reserved in the Callbutton system until updated via the Callbutton Routing XML service. If the reserved number is not updated within 24 hours of request, it may be returned to the BAKERY as an available number.
- <tollFreeNumber> is defined as the phone number for which is being requested from the BAKERY. This tag is required with a blank value. A random toll free number will be returned.

Callbutton server → Callbutton client

After the xml is processed on Callbutton's server, Callbutton will respond with the xml response below:

```
<?xml version="1.0" encoding="ISO-8859-1"?>
  <update>
    <numberRequest>result</numberRequest>
    <error>error</error>
  </update>
```

NOTES:

- Please provide all ip addresses of your servers, so that Callbutton may authenticate all incoming requests from a list we maintain. Requests from servers at IP addresses not on Callbutton's approved security list will receive a general "FAILED" message.
- The variables (*in italics*) are defined as follows:
result: A tracking number, presented as xxx-xxx-xxxx with hyphens, e.g. 888-234-8989 If no result is returned, an error (below) will be returned.
error Error codes:
 - FAILED: Invalid requestor IP address or technical problem
 - NO NUMBERS AVAILABLE: There are no tracking numbers in stock to fulfill your request. Contact Callbutton Client Services to resolve this issue.

Partner Technical Support

Callbutton partners and prospective partner technical teams may email questions to Callbutton at terry@callbutton.com seven days a week. Thank you